



abiria card

USER MANUAL



HOTLINE NUMBERS

0733 125 494, 020 2019685, 0723 986 631

ACQUIRING A NEW *abiria card*

- User must go to sales or reloading stations.
- User must present an identification card and fill in registration form.
- On acquiring the card, user must load card with a minimum of Kshs.200.00
- User then receives the card from the cashier ready for use.

RELOADING *abiria card*

- User can go to the reloading stations
- Present your Abiria Card with a minimum payment of Kshs. 20.00 to reloading cashier.
- The cashier will proceed to reloading your *abiria card*.
- After reloading the card the user is issued with a receipt.
- The user can now use the card to pay fare in selected KBS buses on selected routes.

LOCATION OF RELOADING STATIONS

- Kencom bus stop
- Ambassador Hotel bus stop
- General Post Office (GPO)
- Community
- Kenyatta National Hospital
- Central Bus Station

ROUTES WITH *abiria card* SERVICE

- City Centre – Community – Ngong Road – Kibera and Back
- City Centre – Community - Kenyatta National Hospital and Back
- City Centre – Mombasa Road – Utawala and Back

HOW TO USE *abiria card*

- Board selected KBS buses that support *abiria card*
- Tap your card once on the validator in the bus as shown
- In case you have a problem ask the Conductor

HOW TO CHECK BALANCE

- You can check your balance at designated reloading stations.
- You can check your balance during card inspection.
- During tapping

HOW TO BLACKLIST LOST/STOLEN *abiria card*

- Go to reloading station to report the lost card
- Fill up the blacklist form
- Wait for 24 hours for the card to be blacklisted
- Previous balance of the lost card will be transferred to the new *abiria card*.

BENEFITS TO THE USER

- Smart cards are small, they fit in everybody's pocket
- Smart cards are very secure, can't be read, copied, manipulated with, counterfeited or duplicated
- Smart cards protect privacy such as removing your wallet in public
- One can easily budget for monthly transport cost
- Commuters are served much faster
- Reduces the burden of carrying coins
- Introduction of self service environment
- No more change hassle with bus conductor